

SECURESMARTTM APPLICATIONS FOR DISTRIBUTION AUTOMATION

CYBERSECURITY AND OPERATIONS MONITORING

Distribution Automation (DA) and Supervisory Control and Data Acquisition (SCADA) Field Area Networks (FANs) are a large part of utilities' Smart Grid infrastructure, supporting a more automated, intelligent, reliable, and flexible grid. These networks present unique operational and cybersecurity challenges. Peraton Labs innovated its novel SecureSmart™ monitoring solution to provide packet-level visibility and analysis that detects the unforeseen, unanticipated, and unexpected - those "That shouldn't be!" cases unseen by DA vendor management systems. SecureSmart provides high-value applications for real-time performance monitoring, troubleshooting, and cybersecurity analysis to help utilities realize their corporate availability and reliability goals and manage their DA networks to a performance standard. SecureSmart enables root cause analysis of mis-operations with reduced time to resolution, eliminates unnecessary truck rolls, and enables service level assurance management while getting the benefit of the industry's best field FAN cybersecurity intrusion detection solution.

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SECURESMART™ SOLUTON FOR DISTRIBUTION AUTOMATION

Peraton Labs' novel SecureSmart™ monitoring solution provides packet-level visibility and traffic analysis to detect the unforeseen, unanticipated, and unexpected in Smart Grid advanced control and communication technologies.

SecureSmart delivers actionable traffic-level insight into connectivity problems and misbehaving, malfunctioning, or misconfigured nodes, which are invisible to vendor management systems. Peraton Labs' SecureSmart is a full-packet capture and analysis system with advanced applications to troubleshoot field problems, conduct forensics on mis-operations, and continuously monitor the performance, operation, cybersecurity, and health of a utility's Distribution Automation (DA) infrastructure.

SecureSmart has been successfully deployed to improve the reliability and troubleshooting of Advanced Distribution Management Systems (ADMS) with wireless distribution automation field components that include reclosers, capacitor banks, motor-operated switches, and voltage regulators. SecureSmart has also been used to conduct field analysis of synchronizing events such as power outages and the mass startup impact on DA Automatic Sectionalizing and Restoration (ASR) and teaming systems.

SECURESMART APPLICATIONS

SecureSmart is a sensor-based system that passively intercepts and analyzes DA, SCADA, and wireless FAN network traffic depending upon the location and type of sensors deployed. When deployed with a backend network sensor, SecureSmart can intercept unencrypted Distributed Network Protocol 3 (DNP3) traffic as well as the encrypted tunnel and supporting routing traffic across the entire DA infrastructure. When deployed with field sensors, SecureSmart can intercept wireless traffic in the FAN that contains over-the-air SCADA and management communications with energy controllers, peer-to-peer controller communications for teaming applications, and mesh network routing and network maintenance traffic.

Both solutions are offered as a product and service solution with either on-premises or hosted application components to analyze intercepted traffic. For on-premises implementations, SecureSmart applications can be deployed as a Virtual Machine on an existing customer platform with a user desktop providing icon-based application access via remote desktop connection or a Web browser. In hosted application deployments, users access the SecureSmart applications via a service portal over a virtual private network connection.

SecureSmart applications consist of:

- ProbeLive FAN Packet Analyzer with live traffic feeds.
- TrafficProfiler Time Series Analyzer with Capture Repository,
- ProtocolPatroller Protocol and Communication Session Analyzer,
- MeshView Network Analytics,
- GridGuard Intrusion Detection System, and
- Jolt Telemetry Analyzer.

ProbeLive

The ProbeLive application provides real-time viewing and inspection of live traffic and historical traffic trace files. The underlying packet capture system continuously captures and stores full packets from each sensor. Each packet stream is sliced and stored in the convenient pcap file format in a directory structure. The duration of the packet capture files is configurable for each tap to create file sizes that are convenient to open and process in a packet analyzer application without scanning delays. Typical file durations that Peraton Labs used in DA monitoring applications are one to five minutes. Multiple files can be easily merged if a single large file is desired. The simplicity of the basic packet capture system translates into capture speed and reliability.

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| ile Edit Yiew Go Capture Analyze Statistics | Telephony Wireless Tools Help | | | | |
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| | 2 3 <u>8</u> 4 4 4 2 | | | | |
| Apply a display filter <ctrl-></ctrl-> | | | | + DNP3 DNP3 Poll | DNP3 Integrity Poll DNP3 Response DNP3 SBO DNP3 Operate DNP3 R |
| Time | Source | Destination | Protocol | Length datSet APPID | stNum Info |
| 391 2020-11-06 10:38:21.454353 | 192.168.100.4[Q1-Q1_LOAD_CKT3-SCADA] | 192.168.100.2[Q1-Q1_RTU-SCADA] | TCP | 193 | arcpd(3513) → 34446 [PSH, ACK] Seq=2017 Ack |
| 392 2020-11-06 10:38:21.459845 | 192.168.100.2[Q1-Q1_RTU-SCADA] | 192.168.100.4[Q1-Q1_LOAD_CKT3-SCADA] | TCP | 64 | 34446 → arcpd(3513) [PSH, ACK] Seq=572 Ack= |
| 393 2020-11-06 10:38:21.494313 | 192.168.100.2[Q1-Q1_RTU-SCADA] | 192.168.100.4[Q1-Q1_LOAD_CKT3-SCADA] | TCP | 69 | 34446 - arcpd(3513) [PSH, ACK] Seq=582 Ack= |
| 394 2020-11-06 10:38:21.494387 | 192.168.100.4[Q1-Q1 LOAD CKT3-SCADA] | 192.168.100.2[Q1-Q1 RTU-SCADA] | TCP | 60 | arcpd(3513) + 34446 [ACK] Seq=2156 Ack=597 |
| 395 2020-11-06 10:38:21.612166 | 00:30:a7:19:dd:f1[Q1-Q1 LOAD CKT4b-SCADA] | Iec-Tc57 01:00:04 | 600SE | 1024 SEL7519 0x0004 (| 293230 |
| 396 2020-11-06 10:38:21,709929 | 00:30:a7:19:dd:f1[Q1-Q1 LOAD CKT4b-SCADA] | Iec-Tc57 01:00:04 | GOOSE | 1024 SEL7519., 0x0004 (| 293231 |
| 397 2020-11-06 10:38:21.812164 | 00:30:a7:19:dd:f1[Q1-Q1 LOAD CKT4b-SCADA] | Iec-Tc57 01:00:04 | GOOSE | 1024 SEL7519 0x0004 (| 293231 |
| 398 2020-11-06 10:38:21.916989 | 00:30:a7:19:dd:f1[Q1-Q1 LOAD CKT4b-SCADA] | Iec-Tc57 01:00:04 | GOOSE | 1024 SEL7519 0x0004 (| 293231 |
| 399 2020-11-06 10:38:21.923873 | 192.168.200.1[QCC-QCC RTU-SCADA] | 192.168.200.2[Q1-Q1 RTU-SCADA] | DNP 3.8 | 98 | Read, Class 123 |
| 400 2020-11-06 10:38:21.924104 | 192.168.200.2[Q1-Q1 RTU-SCADA] | 192.168.200.1[QCC-QCC RTU-SCADA] | TCP | 66 | DNP3(20000) + 52531 [ACK] Seq=1027 Ack=208 |
| 401 2020-11-06 10:38:21.924462 | 192.168.200.2[Q1-Q1 RTU-SCADA] | 192.168.200.1[OCC-QCC RTU-SCADA] | DNP 3.0 | 198 | Response |
| 402 2020-11-00 10:58:21.925157 | 192.168.200.1[QCC-QCC RTU-SCADA] | 192.168.200.2[Q1-Q1_RTU-SCADA] | DNP 3.0 | 81 | Confirm |
| 403 2020-11-06 10:38:21.965285 | 192.168.200.2[Q1-Q1_RTU-SCADA] | 192.168.200.1[QCC-QCC_RTU-SCADA] | TCP | 66 | DNP3(20000) - 52531 [ACK] Seq=1151 Ack=223 |
| 484 2020-11-06 10:38:22,122082 | 00:30:a7:19:dd:f1[Q1-Q1_LOAD_CKT4b-SCADA] | Iec-Tc57 01:00:04 | GOOSE | 1024 SEL7519 0x0004 (| 293231 |
| 405 2020-11-06 10:38:22,201658 | 00:30:a7:19:dd:f1[Q1-Q1 LOAD CKT4b-SCADA] | Iec-Tc57 01:00:04 | GOOSE | 1024 SEL7519 0x0004 (| 293232 |
| 406 2020-11-06 10:38:22,302044 | 00:30:a7:19:dd:f1[Q1-Q1 LOAD CKT4b-SCADA] | Iec-Tc57 01:00:04 | 600SE | 1024 SEL7519., 0x0004 (| |
| 407 2020-11-06 10:38:22.334725 | 192.168.100.2[Q1-Q1 RTU-SCADA] | 192.168.100.6[Q1-Q1 LOAD CKT2-SCADA] | DNP 3.0 | 78 | Read, Class 123 |
| 408 2020-11-06 10:38:22.343466 | 192.168.100.6[Q1-Q1 LOAD CKT2-SCADA] | 192.168.100.2[Q1-Q1 RTU-SCADA] | TCP | 60 | aztec(3512) - 51245 [ACK] Seq=2035 Ack=611 |
| 409 2020-11-06 10:38:22.408540 | 00:30:a7:19:dd:f1[Q1-Q1 LOAD CKT4b-SCADA] | Iec-Tc57 01:00:04 | GOOSE | 1024 SEL7519 0x0004 (_ | 293232 |
| 410 2020-11-06 10:38:22.612450 | 00:30:a7:19:dd:f1[01-01 LOAD CKT4b-SCADA] | Iec-Tc57 01:00:04 | GOOSE | 1024 SEL7519 0x0004 (_ | |
| 411 2020-11-06 10:38:22.672047 | 192.168.100.6[01-01 LOAD CKT2-SCADA] | 192.168.100.2[Q1-Q1_RTU-SCADA] | DNP 3.0 | 305 | Response |
| 412 2020-11-06 10:38:22.677581 | 192.168.100.2[01-01 RTU-SCADA] | 192.168.100.6[Q1-Q1_LOAD_CKT2-SCADA] | DNP 3.0 | 64 | from 0 to 2, len=5, ACK |
| 413 2020-11-06 10:38:22,718904 | 00:30:a7:19:dd:f1[Q1-Q1 LOAD CKT4b-SCADA] | Iec-Tc57 01:00:04 | GOOSE | 1024 SEL7519 0x0004 (| |
| 414 2020-11-06 10:38:22,740189 | 192.168.100.2[01-01 RTU-SCADA] | 192.168.100.6[Q1-Q1 LOAD CKT2-SCADA] | DNP 3.0 | 69 | Confirm |
| 415 2020-11-06 10:38:22.740266 | 192.168.100.6[Q1-Q1 LOAD CKT2-SCADA] | 192.168.100.2[Q1-Q1 RTU-SCADA] | TCP | 60 | aztec(3512) → 51245 [ACK] Seq=2286 Ack=636 |
| 416 2020-11-06 10:38:22.822027 | 00:30:a7:19:dd:f1[Q1-Q1_LOAD_CKT4b-SCADA] | Iec-Tc57 01:00:04 | GOOSE | 1024 SEL7519 0x0004 (_ | 293233 |
| 417 2020-11-06 10:38:22.927043 | 00:30:a7:19:dd:f1[Q1-Q1_LOAD_CKT4b-SCADA] | Iec-Tc57 01:00:04 | GOOSE | 1024 SEL7519 0x0004 (| |
| 418 2020-11-06 10:38:23.132040 | 00:30:a7:19:dd:f1[Q1-Q1_LOAD_CKT4b-SCADA] | Iec-Tc57 01:00:04 | GOOSE | 1024 SEL7519 0x0004 (| |
| 419 2020-11-06 10:38:23.255329 | 00:30:a7:19:dd:f1[01-01 LOAD CKT4b-SCADA] | Iec-Tc57 01:00:04 | GOOSE | 1024 SEL7519 0x0004 (| |
| 429 2020-11-00 10:30:23.235329 | 192 168 189 2 [01-01 RTH-SCADA] | 192_168_199_4[01-01_LOAD_CKT3-SCADA] | TCP | 78 | 290209 34446 a arcnd/3513\ [DSH_ACK] Sen=507 Ark= |

ProbeLive example traffic captures

ProbeLive uses the familiar open-source Wireshark packet analyzer with a custom Peraton Labs SecureSmart profile to view and dissect packets with advanced filtering, TCP stream analysis, and packet statistics. Users launch ProbeLive using icons on the SecureSmart Desktop to view live traffic from selected taps or open packet capture files. Decryption of IPsec traffic is possible if encryption keys are provided. Multiple live views provide the ability to monitor different taps simultaneously. Live packet capture viewing is useful for real-time troubleshooting of connection and session problems to immediately observe the effect of system changes or to monitor the behavior or reaction of devices to a live event. Historical pcap files are retrieved using the TrafficProfiler application.

SecureSmart ProbeLive provides custom Wireshark features to assist in the troubleshooting of DA applications. SecureSmart uses its profile, which defines a specific screen layout with chosen column parameters and set of predefined packet filters, for quick DA protocol analysis. Device names can be appended to source and destination IP addresses for more convenient device identification. SecureSmart further provides a custom capability to dissect the vendor proprietary mesh packet flows between headend DA systems and mesh endpoints for proprietary protocols. This unique capability helps utilities monitor actual traffic exchanges in the wireless mesh that are not visible from monitoring systems positioned north of the take-out points and collectors.

TrafficProfiler

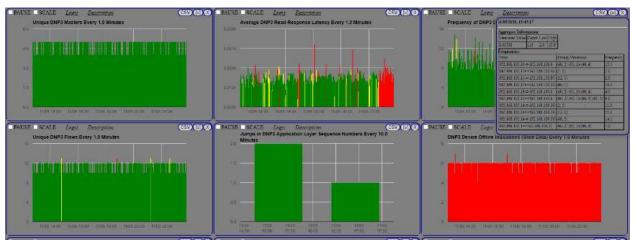
To facilitate faster time to resolution and proactively monitor for signs of network problems before the occurrence of a mis-operation, Peraton Labs' SecureSmart provides its TrafficProfiler time series analyzer. TrafficProfiler is a real-time traffic monitoring tool that analyzes one or more live traffic streams to create a Web-based, multi-level dashboard of health, performance, service assurance, cybersecurity, and anomaly indicators. Complex time series measurements are made using predefined functions populated with regular expressions containing information elements extracted from packets as operands. The time series results are displayed as bar and pie charts. TrafficProfiler indicators can monitor any portion of the protocol stack, even non-IP and proprietary protocols, as long as the underlying protocol analysis function can dissect the traffic. Intelligent selection of TrafficProfiler indicators that have orthogonal range space facilitates root-cause analysis by simply glancing over a few indicators. TrafficProfiler comes preconfigured with a set of indicators that Peraton Labs has found useful to monitor and troubleshoot device and communications problems and to continuously assess the state of system cybersecurity. Indicators and troubleshooting to resolve problems include:

- Identify service-level traffic flow,
- Traffic breakdown by operation,
- Collector/Access Point utilization,



- Job duration traffic,
- Unencrypted traffic,
- TCP resets,
- Device management traffic,
- Troubleshooting FAN congestion after circuit failure,
- Discovering DA cross-utility traffic,
- Identifying field network RF interference,
- Communications round-trip latency,
- DNP3 unusual indications,
- Monitoring storm impacts,
- Identifying excessive FAN device communication hops,
- Visualizing unusually high alerts and/or traps within clustered geographic areas,
- Identifying meters with continual excessive reboots,
- Identifying causes of packet Luck and Time To Live (TTL) expiration,
- Tracing Read Not Received conditions,
- Identifying "Hot Potato" conditions where a packet is exchanged back and forth between devices,
- Identify Collector/Access Point/meter ID mismatches,
- Snap read and read job congestion impacting DA communications,
- Devices holding on to packets not routing forward,
- Mesh routing mechanism peculiarities,
- Ping job usefulness against a specified set of meters, and much more.

A powerful "hover-over" feature identifies the top devices and values for the time window without need to open the packet capture file.



TrafficProfiler example indicator charts with hover-over details

Indicators can be configured to monitor on a system, sensor, group, or individual device basis. Indicators are organized into affinity groups, such as network performance, service assurance, and cybersecurity to support different job functions. For a multiple service network, affinity groups are created to monitor service level performance of each service, such as electric metering, gas metering, water metering, intelligent streetlights, automatic service restoration, reclosers, and capacitor banks. Indicators can be revised or added to enable targeted analysis. A historical indicator database enables quick recall of past indicators. Individual indicator controls enable users to change the time aperture of each indicator chart and scale. Each indicator operates on a separate time base to facilitate measurements on different timescales. The indicator analysis window is configurable and typically set to one minute for DA applications. Multiple users can select and save dashboard layouts with different combinations of



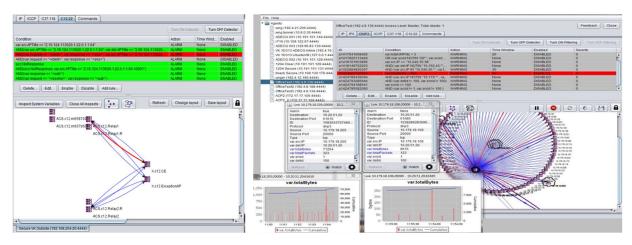
indicators for their personal dashboard views. The dashboard will auto-update for continuous Network Operations Center (NOC) / Security Operations Center (SOC) monitoring or to present a static time snapshot.

More than a troubleshooting aid, TrafficProfiler enables utilities to establish and monitor key performance indicators for DA network operation and support minimum service level performance for distribution operations. TrafficProfiler "learns" and establishes baselines for each indicator, or uses predefined thresholds, to alert upon deviation from the established "norm." Visual alerts are provided using a color-coded sequence. TrafficProfiler can electronically feed alerts to integrate with other systems, such as SIEM, ServiceNow, and email alert systems.

ProtocolPatroller

The Peraton Labs' SecureSmart ProtocolPatroller real-time protocol and communication session analyzer reduces time to resolution by mapping communication flows and detecting session problems and irregularities. ProtocolPatroller graphically maps communication flows between each endpoint pair and allows inspection at multiple layers within the protocol stack. In the case of DA sessions, each node is labeled by IP address, device name, its DNP3 role, and DNP3 ID. Drilldown capabilities provide detailed information for each session. Unrecognized devices detected in the environment and session links with anomalies are highlighted. Sessions are tracked at layers of the IP stack to discern logical channels using the same IP address pair. For example, ProtocolPatroller will map the TCP communications between an RTU and energy system at the IP level and map the DNP3 master-outstation flows between each DNP3 ID pair. ProtocolPatroller supports energy protocol suites, including DNP3, 61850 GOOSE, Inter-Control Center Protocol (ICCP), C37.118 Synchrophasor, L+G 8065, SEL Fast Message, C12.22, IP, Telnet, and HTTP.

ProtocolPatroller performs deep packet inspection to analyze sessions between each endpoint pair using stateful models and user-defined rules to detect anomalies. When session conditions satisfy the user-defined rules, prescribed actions are taken. In Monitor mode, ProtocolPatroller passively analyzes, detects and alerts on behavior anomalies using a user-defined set of protocol-specific rules and environment parameters. In the optional Protection Mode, ProtocolPatroller actively intervenes according to prescribed actions to mitigate malicious behavior and terminate sessions.



ProtocolPatroller example session displays

MeshView Network Analytics

SecureSmart MeshView Network Analytics is a packet database-driven, mesh network analysis tool that abstracts information from low-level packet detail to visualize node behavior and field network operation. Page 5 of 9



MeshView users create complex queries based on node information, traffic types, location, time, and more to visualize and answer FAN operations performance questions such as:

- How do endpoints route within the FAN?
- Where are the areas of poor connectivity?
- How does actual Access Point/Collector coverage compare to RF terrain models?
- Are certain field nodes over-utilized?
- Are security events clustering geographically?
- Are any nodes having difficulty communicating with back-end systems?

SecureSmart MeshView visualizes key reporting metrics across service area geography via tile maps, renders logical and geographic routing maps with time lapse imagery, and visualizes path loss/coverage modeling for network tuning. MeshView provides reports, statistics, and RF channel usage summaries.



Selection Stats Channel Usage Timeline Sources Destinations Probes Meter Counts Meter Behavior Analysis

General Sources Destinations Probes Meter Counts Meter Behavior Analysis

General Sources Destinations Probes Meter Counts Meter Behavior Analysis

General Sources Destinations Probes Meter Counts Meter Behavior Analysis

General Sources Destinations Probes Meter Counts Meter Behavior Analysis

Example MeshView alerts per meter heat map

Example MeshView channel usage table



Example MeshView logical routing map playback identifying misrouting



Example MeshView FAN connectivity details



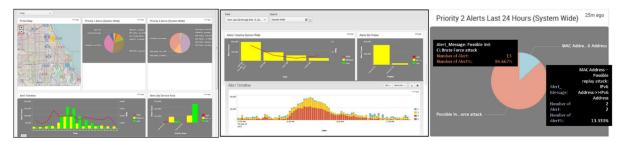
Example MeshView sensor coverage map

GridGuard IDS

Peraton Labs' SecureSmart GridGuard is a customized, deep packet inspection Intrusion Detection System based on SNORT with custom extensions for DA systems. It is an industry-first DA FAN *Wireless* IDS. GridGuard employs experience and knowledge-driven rules and heuristics built upon vulnerabilities discovered in Peraton Labs' extensive and ongoing 4-Quadrant Security Assessments¹ of field network and DA systems. GridGuard IDS provides traffic flow analysis, statistical traffic modeling, behavior and rate analysis, and node, protocol, and port whitelisting. GridGuard identifies node attribute changes and employs signature-based methods. GridGuard detects anomalies and monitors for exploitation of known system deficiencies as a residual risk solution. Real-time alerts are traceable to offending timestamped packets. GridGuard integrates with Splunk or other preferred SIEM systems to create custom dashboards for alert monitoring and reporting.

¹ Visit <u>Vulnerability and risk analysis - Peraton Labs</u> for more information about the Peraton Labs' 4-Quadrant Assessment Methodology.





Example GridGuard dashboards

Peraton Labs' SecureSmart GridGuard has demonstrated it can detect and analyze wireless and wired DA and SCADA network anomalies and display network problems previously unseen. Examples of such network security anomalies include the following.

- Rogue devices and network IDs
- Cross traffic between bordering utilities and different environments
- Unexpected protocols and port usage
- Unexpected DNS Domain
- Insecure commands and legacy port operation
- Illegal intra-FAN traffic flows
- Backend IP and port scans
- Unrecognized FSU and field tool activity
- Mesh Packet Replay Attempts
- Misconfigured nodes (e.g., trap servers and DL CA)
- Lack of Link Layer Integrity HMAC

- Excessive node discovery/chattiness and rapidly cycling devices
- SCADA traffic in the "clear"
- Bad Signatures
- Mesh Reconfiguration / Instability
- Malformed Messages
- Layer 2 Synchronization and MITM Attacks
- Routing Attacks (e.g., blackholes, redirection)
- Null Role Secure Port Activity with No Security
- Last Gasp Forgery
- Unauthorized Meter Movement

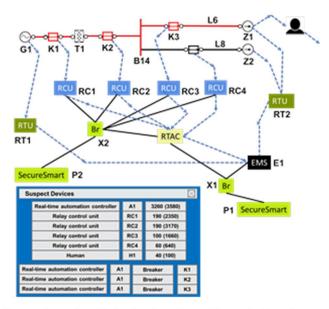
Jolt Telemetry Analysis

The Peraton Labs' SecureSmart Jolt application performs advanced analyses of energy controller telemetry to assess the integrity and consistency of reported energy data and device state. By applying circuit laws, corroborating multiple sources of telemetry, reasoning deductively, and inferencing within the context of a one-line diagram, Jolt detects inconsistencies and point mapping problems and creates a ranked list of misbehaving devices. For DA systems, Jolt can examine conditions before and after an event to determine if prior conditions warranted the actions that were taken, and whether those actions were successful. For example, Jolt can compare the power factor before an automated capacitor bank engaged to see if the triggering conditions were met, and examine the power factor after the event to see if conditions improved. When used with a one-line diagram, Jolt can infer conditions from multiple nearby and distant reporting devices to detect inconsistencies in voltages, currents, phase angles, and other parameters to identify a device whose reporting is questionable. Jolt can determine if the data reported by an automated capacitor bank is consistent with values reported by other upstream and downstream devices.²

² For more information about Jolt and other EnergyDefender energy integrity applications visit <u>ICS and</u> loT security - Peraton Labs.

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SecureSmart Applications for Distribution Automation



Example SecureSmart Jolt network and inconsistency dashboard

SECURESMART SOLUTION ARCHITECTURE

The Peraton Labs SecureSmart solution accommodates several deployment models to satisfy customer requirements. It can be delivered as a turn-key service hosted in the Peraton Labs infrastructure, where the utility is only responsible for installing field sensors on utility assets and Peraton Labs maintains and operates the system and performs daily monitoring. It can be delivered as a turn-key service with backend systems installed in the utility's data center, where Peraton Labs remotes into the utility infrastructure to perform daily monitoring. It can be delivered as a product solution, where the utility purchases the hardware, licenses the software, and performs daily monitoring and Peraton Labs provides maintenance and support services.

Visit Energy - Peraton Labs for more information.



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